

Fact Sheet 2024

Media Message

Infrastructure

The department aims to develop comprehensive infrastructure, achieve connectivity between infrastructure elements and residential communities, and realize balanced urban development and sustainable development in the construction and building sector.

Strengthening Relationships with **Entities and Partners:**

The department strives to enhance its network of relationships with all local and federal entities and partners from various sectors.

Government Excellence

Adopting a culture of quality and

and government work efficiency,

adopting the development of

and principles of community

work systems and policies.

improving services and procedures,

government policies, and designing

services based on community needs

and expectations, embracing values

responsibility, and developing flexible

excellence in institutional performance

of Ajman.

Quality of Life and

Community Happiness

Health & Environment

Preserving the health of citizens

and residents is a priority, and

the environment, maintain its

precious resources, enhance

water and air quality, increase

and sustainable urban

environment.

green spaces, and provide a clean

efforts are intensified to protect

 A cohesive community and interconnected families. -Creating a happy community enjoying a comfortable life and all elements of well-being. Initiating vital projects that impact everyone.

-Empowering local entrepreneurs, small and medium enterprises, and the local community. -Preserving the heritage in the Emirate

Enhancing Institutional Reputation

-Maintaining the perfect image and aesthetic appearance of the emirate. -Ensuring participation in all local, regional, and global exhibitions that highlight the ideal image of the department and showcase its achievements in various fields. -Comprehensive communication with all community categories, taking their opinions and suggestions.

 Committing to community responsibility and sustainability in the department's operations to serve stakeholders.

Comprehensive Digital Transformation

The department has prepared its plan to proceed in the path of full digital transformation and convert services to smart services accessible to customers anywhere and anytime, in line with the state's directions and strategic objectives. Updating services and streamlining procedures.

National Values and Keeping Up with Global Agenda Events

We pride ourselves on our national principles and values, and we leave our mark in all occasions and events.

Towards Achieving Sustainable Development

Enhancing sustainability across all sectors, achieving sustainability for the UAE towards a better future and sustainable life, according to the Sustainable Development Goals.

Sitaiesic inclications

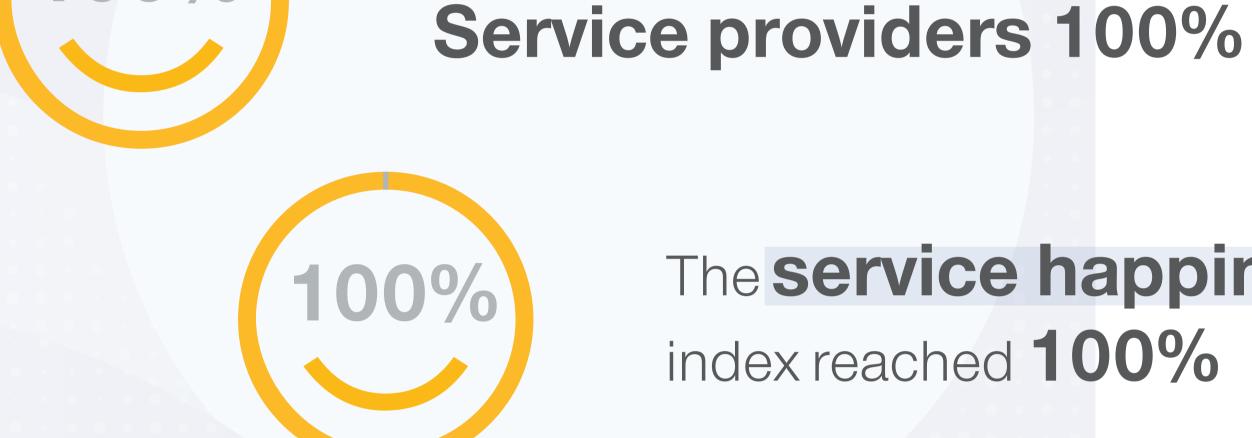
The happiness index achieved

The Strategy & Customer Happiness Sector

The general happiness index exceeded the target to reach







The service happiness

index reached 100%



The happiness index of the service center environment rose to 100% over the past year



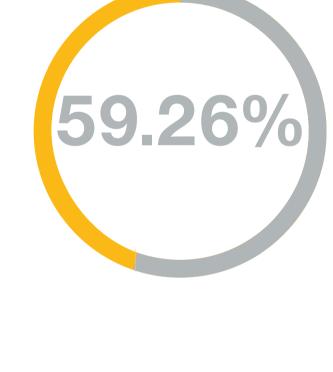
Infrastructure Development Sector

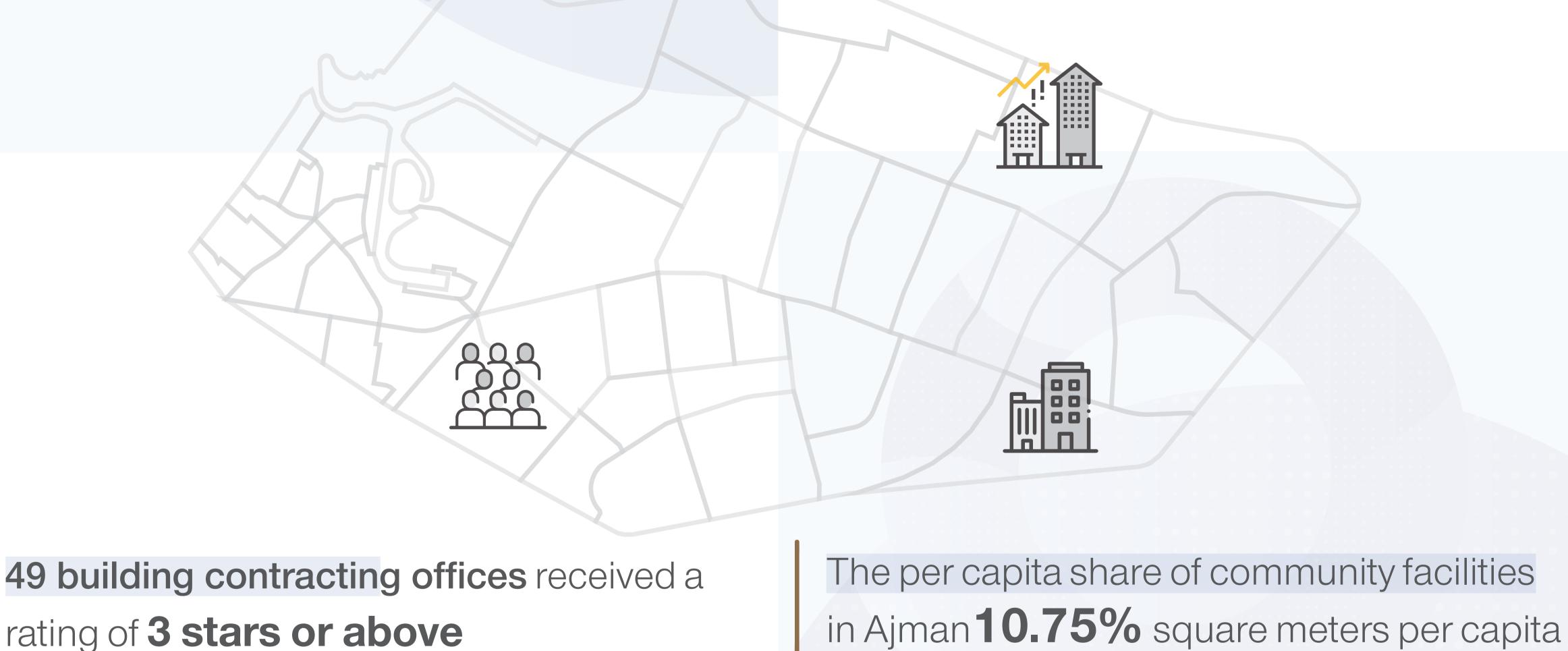
Paved roads in 2024

With a length of 1,160,060 linear meters The increase rate is 4.90% compared to 2023

Percentage of the Total Area of Ajman The increase rate is 4.61% compared to 2023

Urban Growth Rate as a





rating of 3 stars or above

28 engineering consulting offices received a

permits issued 7,794

Number of building

rating of 3 stars or above Number of building

new permits issued 4,228

Construction contracts value The increase rate is **62.66%**

The increase rate is 2.58% compared to 2023

4,929,663,198 AED

Rental contract value

9,655,024,426 AED

The increase rate is 50.13%

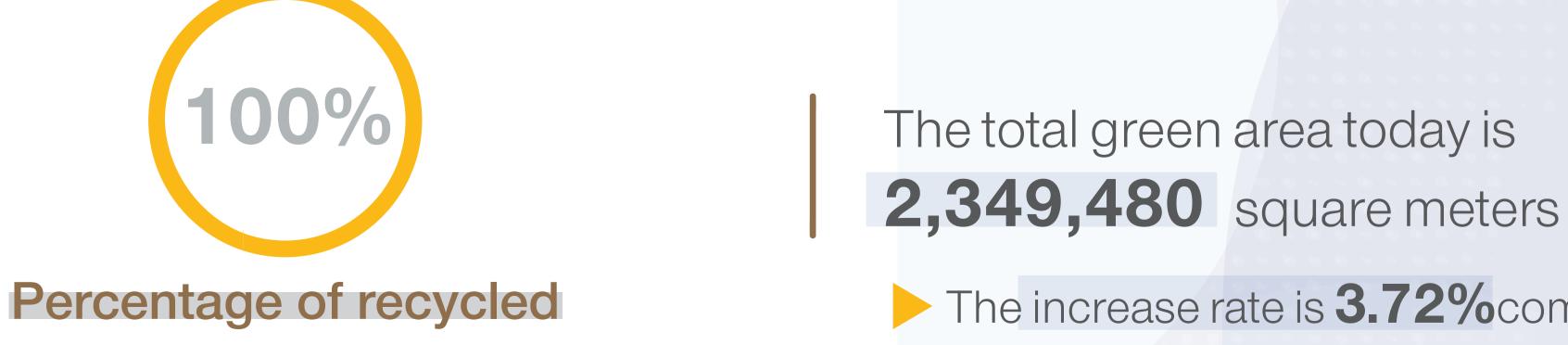
compared to 2023

compared to 2022

incications

and Environment Sector

Public Health



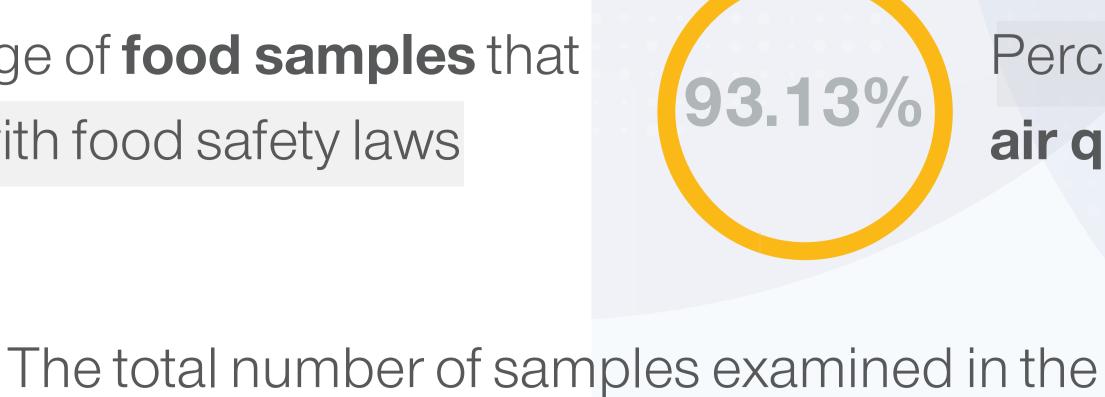
The increase rate is 3.72% compared to 2023

99.02%

comply with food safety laws

Percentage of food samples that

liquid waste



Ajman Municipality

Percentage of days with a good air quality reading

food and environment laboratories is 10,229.

www.am.gov.ae



Fact Sheet 2024

The Most Significant Projects 2024

- His Highness Sheikh Humaid Al Nuaimi inaugurated the heritage trail in Ajman, which extends 1.5 km.
- The inauguration of the Ajman Corniche project, costing 150 million dirhams, extended the beach to 2.3 km.
- The Seventh Ajman International Environment Conference was organized, attended by 32 leadership and diplomatic figures, with over 1.5K attendees.
- Completion of the internal roads project in Al Mowaihat and Al Rawdah, totaling 10 km.
- Launch of the first self-driving cleaning vehicle in the Middle East, capable of operating for up to 8 hours on a single charge.
- Launch of the warehouse contract authentication service, further facilitating business operations in the emirate.
- Completion of the first phase of the Beiban Awal initiative, maintaining 75 doors along the heritage trail.
- Inauguration of the Poetesses Track along the heritage trail, celebrating Emirati Women's Day.
- Launch of the "Turn Off the Engine" initiative.
- In collaboration with Al Serkal Group, the launch of the "Enverol" station for receiving waste from oil and grease traps.
- Launch of 1971 Street in Mohammed bin Zayed City.
- Inauguration of the Ghaith vehicle fleet.

The Most Significant Communal Activities 2024

- We organized 8 events under the "Plant Emirates" initiative with participation from over 800 participants and volunteers.
- We planted more than 8,300 trees under the "Plant Emirates" initiative.
- Over 65,000 individuals benefited from community events and initiatives.
- We organized 9 charitable events.
- Over 48,000 individuals benefited from the charitable events.
- Participated in the "Our Summer is Happiness 2024" program, organizing 9 training programs that benefited over 224 individuals.
- We signed 9 memorandums of understanding with public benefit organizations.
- Organized the 8th "Windows" exhibition under the theme "Your Window to the Future.
- We organized 5 community councils which benefited over 220 community members.

The Most Significant Awards 2024

- We won the British Ideas Award for the design category for the "Heritage Trail" project.
- We received the MSI 20000 financial quality certificate as the first governmental entity in the emirate.
- We won the best category in communication for the year 2024 at the Best **Business Awards.**
- We received the Green Flag Award for Al Elm Park, Al Ezz Avenue, and Al Raqayib Forest in Ajman.
- We won the best governance award for financial reporting at the GLOBAL BRAANS Awards in the United Kingdom.
- We received the certificate for an innovative governmental organization.
- We won the best media coverage award in the "Our Summer is Happiness" program.
- We won the best scientific program award for "Minor Cyber Security" in the "Our Summer is Happiness" program.
- We won the innovation excellence award in asset management from the Global Council for Excellence in New York, becoming the first entity at the Ajman government level.
- We won the gold category from MIKE in knowledge management, becoming the first entity at the Ajman government level.

رؤيــتنا :بيئــة مســتدامة وبنيــة عصـــرية لبنــاء مســتقبل عجـــمان





80070