Government of Ajman | Municipality & Planning Department

Fact Sheet 2023

Outreach Channels - Media Message

Infrastructure

The Department aims to develop an integrated infrastructure, achieve connectivity between infrastructure elements and residential areas, promote balanced urban development, and ensure the sustainable development of the building and construction sector.

Health & Environment

The Department believes that the preservation of citizens' and residents' health is a paramount goal and priority and is actively strengthening its endeavours to safeguard the environment, conserve its invaluable resources, improve the quality of water and air, and expand green areas.

Comprehensive Digital Transformation

The Department has formulated its plan to progress in the realm of comprehensive digital transformation and convert services into smart services that are accessible to customers at any location and time, aligning with the directives and strategic objectives of the State.

Government Excellence

The Department embraces a culture of high standards and outstanding performance in institutional operations, effectiveness of governmental tasks, enhancement of services and processes, implementation of government policies, creation of services tailored to meet the needs and expectations of the community, and establishment of adaptable work systems and policies.

Strengthening Relationships with Entities and Partners:

The Department strives to strengthen its network of relationships with all local and federal entities, departments and partners across diverse sectors.

Wellbeing and Community Happiness

The Department aims to foster a happy community that relishes a comfortable lifestyle and wellbeing.

National Values

Upholding national values and aligning with global agenda: We take immense proud in our national principles and values, leaving an indelible imprint on every occasion and event.

The Strategy & Customer Happiness Sector

The general happiness index exceeded the target to reach

99.9%

100%

The happiness index achieved

Service providers 100%

99.9%

The service happiness index reached 99.9%

99.8%

The happiness index of the service center environment rose to 99.8% over the past year

The percentage of express services out of the total services provided at the center constituted 98.9%

98.9%

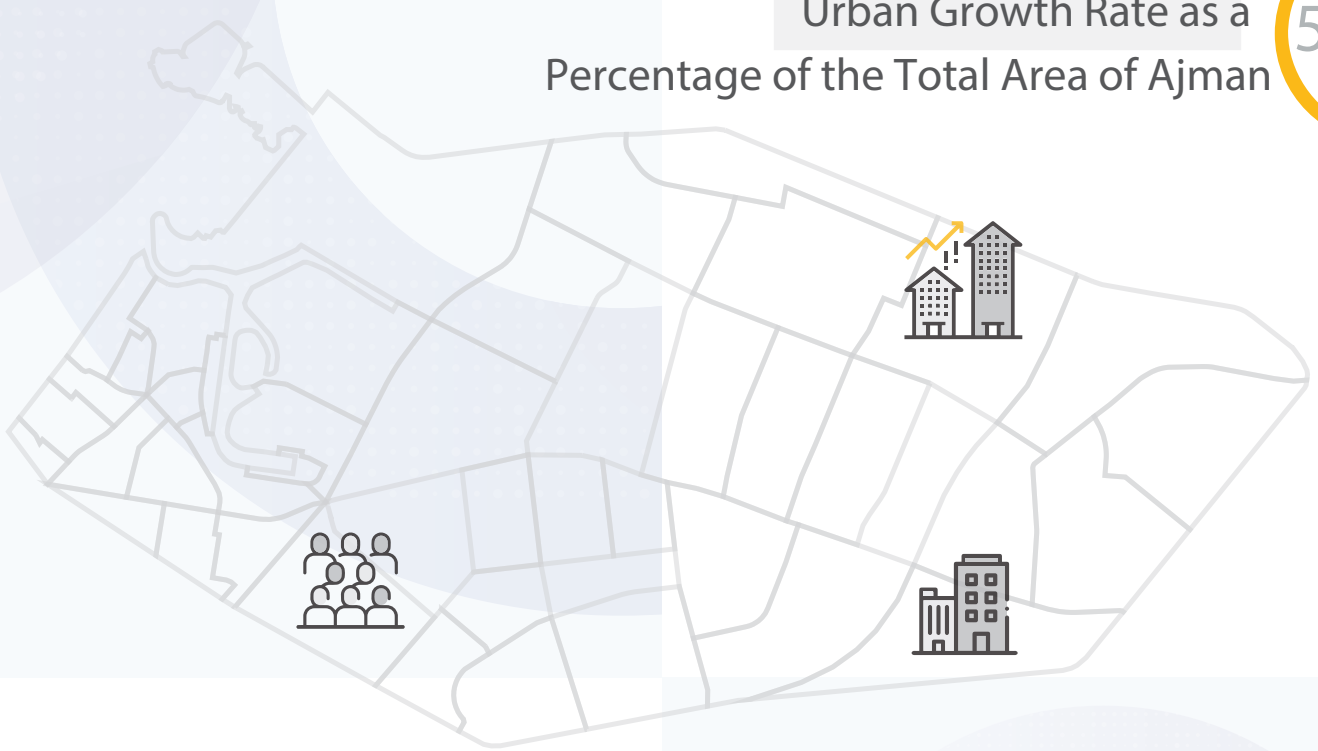
Strategic indicators

Infrastructure Development Sector

Paved roads in 2023
With a length of 1,105,860 linear meters

Percentage of Green Buildings in Ajman
21.2%

Urban Growth Rate as a Percentage of the Total Area of Ajman 56.7%



The per capita share of community facilities in Ajman 10.5 square meters per capita

52 building contracting offices received a rating of 3 stars or above

33 engineering consulting offices received a rating of 3 stars or above

Total certified leases
112,681

Number of building permits issued
6,540

Public Health and Environment Sector

100%
Percentage of recycled liquid waste

16.2%
Percentage of solid waste recycled

The total green area today is
2,265,285 square meters

98.6%
Percentage offood samples that comply with food safety laws

96.8%
Percentage of days with a good air quality reading

The Most Significant Projects 2023

- VR technology in the stocktaking process
- The award of the contract for Ajman Corniche development project in a cost of150 million AED
- Launching Ajman Carbon-Neutral Path in COP28
- Opening Al-Wasl Council at Al-Hamidiyah area 2
- Opening of Liwara Square in cooperation with the Ajman Port and Customs Department
- Ammar Al-Nuaimi approves “Ajman Heritage” which is an umbrella that brings together all current and future projects related to heritage

- Ammar Al-Nuaimi opens Musheiref Market in a cost of3.1 million AED
- The first circuit in the implementation of NFT digital project
- Ammar Al-Nuaimi approves the budget of the project for the development of food and environmental laboratories in a total cost of11 million AED
- Implementing lighting projects in Masfout, Manama, Al-Helio, and Al-Raqayeb and Al-Yasmeen residential areas At a cost of15 million AED

The Most Significant Communal Activities 2023

Charitable

- The supply of 50 parcels in support of “Tarahum for Gaza” initiative
- We took part in “Tarahum for Gaza” campaign for the relief of the afflicted in Palestine
- “Bridges of good” for the relief of the afflicted of Turkey & Syria’s earthquake
- Filling 100 food parcels for the aid of disadvantaged families

Community

- “Workers’ happiness” event with the participation of 100 workers
- '“My fitness, my health” initiative with the participation of members of the society.
- Opening a community labor market aimed at creating a central and main market for workers and organizing sales operations in the emirate
- We organized the Your Health is Important to Us initiative in cooperation with Gulf Medical University to educate workers and spread the culture of health care, while distributing blood sugar testing devices to 30 workers who deserve the devices for free.
- We participated in the summer program “Our Summer is Happiness,” organizing many workshops and events under the slogan “Creative Generations,” and we implemented the Generations Program.

Environmental

- We distributed 100 packs for dispensing water for birds in 5 parks of the Emirate
- With the participation of more than 600 volunteers, we participated in the Clean Emirates campaign
- Planting 31,000 mangrove trees in Al Zorah Reserve

The Most Significant Awards 2023

- The award for the best cultural project in the UAE for the heritage track project in MEED Projects Awards 2023.
- 6-star Global Best Practices Award for the Assets Project
- Gold Stevie Awards for the implementation of the best solutions and asset governance
- Flag Park and Al-Raqayeb Park win the International Green Flag Award
- The award for the best human resources team of public departments on the level of GCC states
- Arabia CSR Network's Award for large public sector organizations
- The outstanding entity award in the government summer program of Ajman
- The certificate of excellence in active cooperation with entities
- The award for the government integration & communication category in Ajman Excellence Awards
- The best public entity award in meeting the index of customer satisfaction of service centers
- The best smart financial report project of London Global Brands Awards
- The best outstanding financial team award

Date: April 2024